

Monroe County Department of Human Services

Long Term Support Programs and Citizens' Advisory Committees

April 26, 2012

Committee Members Present

Barbara Mlsna, Chairperson
Gary Nelson
Michael Bonello
Delores Kenyon
Ryan Tichenor
Theresa Burns-Gilbert

Staff Present:

Gene Phillips, Director
Sue Rettler, Clinical Administrator
Cathy Abbott, Admin. Serv. Coord.
Linda Lazer, Business Administrator

Committee Members Absent:

Dawn Pierce (excused)
Laura Rumpel
Christine Nelson
Gina Zumach
Celesta Leis
Julie VanWyk
Doug Flock
Sharon Nelson (excused)

Call to Order: Chairperson Barbara Mlsna called the meeting to order at 1:02 p.m.

Approval of January 26, 2012 Meeting Minutes: Following a brief review, A MOTION MADE BY RYAN TICHENOR, SECONDED BY GARY NELSON, CARRIED WITH ALL IN FAVOR to approve the meeting minutes from January 26, 2012.

Appointment of New Director: Sue Rettler introduced Linda Laser, the new Director of Monroe County Department of Human Services. Linda informed the Committee about her background and experiences prior to beginning employment with Monroe County. The Committee members introduced themselves as well.

Behavioral Health Statistics: Sue Rettler distributed a handout of Behavioral Health statistics from January through March 2012. Ms. Rettler explained the 35 consumers in the elderly target group could be adult protective services, Alzheimer's referrals or elder abuse situations. The AODA target group of 22 does not include the operating while intoxicated (OWI) consumers, but are usually self-referrals. Ms. Rettler also stated there is a large amount of consumers being provided crisis intervention services. Children in crisis are on hold for 72 hours, and then discharged to parents, but unfortunately, there is usually no follow through for the child to receive services. Ms. Rettler stated she and Lori Svendsen have been facilitating outreach forums on heroin and prescription drug abuse in the Monroe County area with good attendance from the community.

Ms. Rettler also discussed settlement agreements and probable cause for emergency detention cases through the court system.

Review of Family Support Plan: Sue Rettler distributed the 2012 Family Support Program Plan, which is reviewed on an annual basis. There are few changes to the plan. Dia Holseth is the Family Support Coordinator with Ron Hamilton as her supervisor. Family Support does have a waiting list. The Service Coordinator meets with the family to complete a Children's Long-Term Support Functional Screen to determine eligibility for the program. If funds are available, appropriate services are then decided upon and arrangements are made to provide them. Families are responsible for purchasing the appropriate services and submitting the receipt to the Service Coordinator. Once the child turns 21, he/she can apply to Family Care to continue receiving services. Outreach efforts continue to be a priority and social workers maintain close contact with local school districts to inform families with children, who are 17 years, 6 months of age, to start the referral process for Family Care. Ms. Rettler stated there is a wait list for Children's Long-Term Care Waiver services. Children on this wait list who are turning 18, can contact the Aging and Disability Resource Center to apply for Family Care. A MOTION WAS MADE BY GARY NELSON, SECONDED BY DELORES KENYON, CARRIED WITH ALL IN FAVOR to approve the 2012 Family Support Plan for submission to the State.

Aging and Disability Resource Center Review: Sue Rettler stated that as of March 22, 2012, there were 170 consumers on the ADRC wait list. Medical Assistance (MA) applications are in the process for approval for 5 of those consumers, 17 consumers are ready to enroll as they are currently on MA, 84 consumers have been contacted and do not want to go on the wait list, and 11 consumers have been re-contacted and are not eligible but can remain on the wait list once the social worker has talked with the consumer regarding options for spend-down. Ms. Rettler stated the ADRC cap has been removed effective April 2, 2012, which means there is no longer a wait list for services. The cap took effect on July 1, 2011. The three Monroe County ADRC social workers are currently in the process of enrollment, determining eligibility for Medical Assistance, and completing a Long Term Care Functional Screen application for the 123 consumers, who are open cases at this time. Ms. Rettler stated in February 2012, 16 consumers had enrolled in Family Care or Include, Respect, I Self-Direct (IRIS), 11 consumers enrolled in Western Wisconsin Cares, 1 consumer enrolled in IRIS, and 4 consumers were placed in nursing homes. Ms. Rettler informed Committee members that a letter will be sent to consumers previously on the wait list and not in need of services at this time. The letter states there is no wait list; therefore, if the consumer experiences an increase in their care/support needs they can call the ADRC and their functional screen can be updated to verify eligibility.

Mobile Crisis Recertification Review: Sue Rettler explained the Mobile Crisis certification was last reviewed in November of 2010. The review is completed every 2 years, but Monroe County Mobile Crisis Program has only been in place for one year. Ms. Rettler distributed several handouts: Monroe County Initial Telephone Contact and Response Plan, Monroe County Initial Contact and Response Plan, Crisis Follow-Up Checklist, and Voluntary Admission Decision Tree. Ms. Rettler indicated the State requires additional follow-up documentation; therefore, a new initial contact and response plan was created by Ms. Rettler that details the outcome, risk factors, and resolution. Ms. Rettler also sends a follow-up packet to the consumer

containing: client rights, informed consent, rights and grievances, releases, and a consumer satisfaction survey. A narrative is completed and put in the consumer's chart as part of the follow-up procedure.

Financial Review: Linda Laser explained that the 2012 Human Services budget had lost 18% due to youth aids funding so revenues have decreased, and as of the end of 2011 Monroe County experienced an increase in juvenile placements. Ms. Laser stated the budget is \$200,000 in the red. Ms. Laser stressed the need to decrease placement of juveniles in high cost facilities. She also reported that Lakeview Health Care Center placement of adults has decreased, there were no placements in Mendota Health Care Facility, and Trempealeau has one placement.

Adjournment: With no further business to come before this Committee, A MOTION MADE BY THERESA BURNS-GILBERT, SECONDED BY MICHAEL BONELLO, CARRIED WITH ALL IN FAVOR to adjourn the meeting. The next planned meeting will be July 26, 2012.

Respectfully Submitted,

Sue Flock
Unit Secretary

